



**Yes, you can.®**

**URGENT: RECALL INFORMATION**  
**Wheeled Walker Recall**  
**(Model Numbers 6240-5F and 6240-JR5F)**

April 7, 2011

Dear Invacare Customer:

This letter is to inform you of an issue concerning the wheels on Invacare® walker models 6240-5F and 6240-JR5F. The Company's quality team has identified an issue with the length of the screw that connects the wheels to the walker. Over time, there is a possibility that a wheel could fall off resulting in instability of the product and potential for serious injury to the user of the product. As Invacare takes patient safety very seriously, the Company is initiating a recall of this product.

Affected lots are those containing the following lot code on the product: **HPxxxxxx** where **x** represents any number. Invacare's records indicate that you received product from one of these affected lots.

To ensure patient safety, Invacare requires you to take the following actions immediately:

- **A list of affected units that were sold to your facility is provided on the enclosed tracking sheet.**
- **Examine your existing stock and quarantine any devices within the affected lots.**
- **Complete the response form indicating your receipt and understanding of these instructions and fax it to the number referenced on the bottom of the response form.**
- **When Invacare receives your fax, the Company will send you replacement wheel kits as soon as possible for the entire quantity you have purchased.**
- **Upon your receipt of the replacement wheel kits, replace the wheels of any units within your stock.**
- **Contact your customers and notify them of the recall. You may provide them with a copy of this notification. Make arrangements for replacing the wheels of any units that you have sold.**
- **Discard all wheel kits that you replace.**

The replacement of walker wheel kits is required as soon as possible to reduce the potential safety risk. The actual installation of the new wheels typically takes less than 10 minutes.



**Yes, you can.®**

Invacare appreciates your expedient efforts in this matter. The sooner that we work together to resolve this issue, the less risk to patient safety. We apologize for the inconvenience to both you and your customers.

Please note that this recall does not impact any other Invacare walkers you may have.

**This recall is being made with the knowledge of the Food and Drug Administration.**

If you have questions concerning these instructions, call the recall support line at 1-866-567-7899 for assistance.

Regards,

A handwritten signature in black ink, appearing to read "Sean Kharche".

Sean Kharche  
VP/Standard Products