



Checking On Your Neighbors

EXTREME HEAT AND POWER OUTAGE FACT SHEET

Dial 911 for emergency cases, only. For all other issues:

Insurance (for wind/storm damage to homes)

- Call your insurance company as soon as you can. Be sure your agent knows how to contact you.
- Take reasonable steps to prevent additional damage if permitted by public safety authorities and if you will not endanger yourself. Call your local utility to let them know of any downed power lines. DO NOT attempt to move any power lines that may have fallen on your property.
- Closely inspect property and cars for damage. Note and photograph any damage.
- If required to seek temporary housing, check your policy for “loss of use” coverage.
- Be sure everything is considered in your claim. Back up claims with written estimates.

Power Outage and Food Safety

- Perishable foods stored in the refrigerator will keep for 2-4 hours. For prolonged power outage, pack milk, other dairy products, meats, eggs, etc. in a cooler packed with ice.
- Items stored in the freezer will hold safely for 24 to 48 hours. For prolonged power outages, store freezer items in coolers packed with ice.
- Styrofoam coolers are fine for this purpose

Job and Family Services

- Disaster assistance is available to low-income families, elderly individuals and those with disabilities in the 45 counties that were hit hardest by the storm on June 29, 2012.

Mental Health

- Contact your local mental health agency if you or a family member are experiencing an increase in mental stress related to the power outage.

Traffic Signals

- Police say intersections without power should be used by motorists as four-way stops until power is restored. Use courtesy and caution when traveling through an intersection.

For further updates or assistance contact 2-1-1 or 3-1-1 (if available), or your local EMA office.